

Dear Valued Clients and Friends,

You, your pet and our team's well-being are extremely important to us. We have been monitoring the COVID-19 situation and have implemented new policies based on new information.

Please see below for new protocols:

- Please call 313-389-1700 when you arrive.
- We ask that you and your pet wait in the car and when we are ready for you, we will call to notify you where you will be going once entering the building.
- We ask only 1 healthy adult per pet comes in. Please inform us from your car if you have children in the car or need help so we can come out to get your pet instead of bringing everyone in.
- Help us to practice social distancing (staying six feet apart); understanding we won't be shaking hands or giving hugs etc as much as we may wish during difficult times.
- Most importantly - if you are feeling sick, please do not come in. Have a healthy friend or a relative bring your pet.
- We are here for all your needs, however at this time please have extra patience with our staff. We could be experiencing an increase in wait times due to some general practice veterinarian's having to close. We are truly here because we care about your pet's well-being.

Thank you from the staff at Affiliated Veterinary Emergency Services